

4 Known Issues

4.1 Windows 7 requires hotfix to accept SHA-256 code signature

Operating systems:

Windows 7 32/64 bit

Problem description:

By default, Windows 7 does not accept SHA-256 code signatures, it accepts SHA-1 signatures only. However, SHA-1 based certificates are deprecated and not available any longer. All recent code signing certificates use the SHA-256 algorithm.

Microsoft has released a hotfix that adds support for SHA-256 certificates on Windows 7. The hotfix KB3033929 can be found here: <https://support.microsoft.com/en-us/kb/3033929>

Note that KB3033929 is also available as an optional Windows update. So the easiest solution is to make sure that this optional update is installed.

Additional information:

This problem does not exist on Windows 8 and later.

4.2 Untrusted Publisher pop-up dialog appears on Windows 7

Operating systems:

Windows 7 32/64 bit

Problem description:

Normally, Thesycon's driver installer suppresses the "Untrusted publisher" dialog box. However, if the driver that is installed is signed with a SHA-256 code signing certificate then Windows 7 might still show this dialog box. Although you selected the "Always trust" option, the dialog box might re-appear during a subsequent driver installation.

This is an issue in Windows 7. For more information and a hotfix, check out KB2921916:

<https://support.microsoft.com/en-us/kb/2921916>

Additional information:

KB2921916 is not available through Windows update.